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7 REBECCA TAYLOR, et al.,  
8 Plaintiffs,  
9 v.  
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11 APPLE, INC.,  
12 Defendant.

13 Case No. 20-cv-03906-RS

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**ORDER GRANTING MOTION TO  
DISMISS AMENDED COMPLAINT**

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28 I. INTRODUCTION

Plaintiffs in this putative class action seek to hold Apple liable for distributing certain game apps through the Apple App Store that they allege include features legally equivalent to slot machines, as defined and prohibited by California law. The initial complaint was dismissed with leave to amend. Because the amendments do not cure the defects identified in the dismissal order, the amended complaint will be dismissed, without further leave to amend.

II. BACKGROUND

Named plaintiffs are Rebecca Taylor and her minor son, C.T. As set out in greater detail in the prior dismissal order, C.T. has owned and played Brawl Stars, a game developed, owned, and sold by Supercell, which is not a party herein. C.T. downloaded Brawl Stars from the App Store onto both iPad and iPhone devices. In the course of playing Brawl Stars, C.T. allegedly has been “induced” to spend money to make “in-game” purchases of so-called “loot boxes.”

Loot boxes are simply randomized chances within the game to obtain important or better weapons, costumes, or player appearance (called “skins”), or other in-game items or features that are designed to enhance gameplay. Buying a loot box is a gamble in the sense that the player does not know what it contains until it is opened. The opportunity to find and open loot boxes typically also can be earned through game play itself, without any purchases.

6 Players do not purchase loot boxes directly. Rather, they buy a form of “virtual currency”  
7 specific to each game that can be used to acquire virtual items within the game—including, but not  
8 necessarily limited to, loot boxes.

The original and amended complaints allege in extensive detail how various visual and sound features of loot boxes in the game are purportedly designed to “exploit and manipulate the addictive nature of human psychology” just as slot machines and other forms of gambling do. Plaintiffs cite various reports specifically identifying loot boxes as potentially harmful, especially to children.

The original complaint advanced three claims for relief: violation of California’s Unfair Competition Law (“UCL”), Cal. Bus. & Prof. Code §§ 17200, *et seq.*; violation of California’s Consumers Legal Remedies Act (“CLRA”), Cal. Civ. Code §§ 1750, *et seq.*, and a purported stand-alone claim under common law for “unjust enrichment.” The amended complaint breaks out the UCL claim into two separately-numbered claims for relief—one for purported violations of the “unlawful” prong of the UCL, and another for the “unfair” prong.

### III. LEGAL STANDARD

22 A complaint must contain “a short and plain statement of the claim showing that the  
23 pleader is entitled to relief.” Fed. R. Civ. P. 8(a)(2). While “detailed factual allegations” are not  
24 required, a complaint must have sufficient factual allegations to state a claim that is “plausible on  
25 its face.” *Ashcroft v. Iqbal*, 556 U.S. 662, 678 (2009) (citing *Bell Atl. v. Twombly*, 550 U.S. 544,  
26 555, 570 (2007)). A claim is facially plausible “when the plaintiff pleads factual content that  
27 allows the court to draw the reasonable inference that the defendant is liable for the misconduct

1 alleged.” *Id.* (citing *Twombly*, 550 U.S. at 556). This standard asks for “more than a sheer  
2 possibility that a defendant has acted unlawfully.” *Id.* The determination is a context-specific task  
3 requiring the court “to draw on its judicial experience and common sense.” *Id.* at 679.

4 A motion to dismiss a complaint under Rule 12(b)(6) of the Federal Rules of Civil  
5 Procedure tests the legal sufficiency of the claims alleged in the complaint. *See Conservation*  
6 *Force v. Salazar*, 646 F.3d 1240, 1241-42 (9th Cir. 2011). Dismissal under Rule 12(b)(6) may be  
7 based on either the “lack of a cognizable legal theory” or on “the absence of sufficient facts  
8 alleged under a cognizable legal theory.” *Id.* at 1242 (internal quotation marks and citation  
9 omitted). When evaluating such a motion, the court must accept all material allegations in the  
10 complaint as true and construe them in the light most favorable to the non-moving party. *In re*  
11 *Quality Sys., Inc. Sec. Litig.*, 865 F.3d 1130, 1140 (9th Cir. 2017).

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#### 13 IV. DISCUSSION

14 A. Standing

15 The prior dismissal order concluded plaintiffs lack standing because they alleged no  
16 cognizable economic injury resulting from Apple’s conduct:

17 California law is clear that UCL standing requires the plaintiff suffer  
18 “economic injury.” *Kwikset Corp. v. Sup. Ct. (Benson)*, 51 Cal. 4th  
310, 322–23 (2011); *Hinojos v. Kohl’s Corp.*, 718 F.3d 1098, 1104  
(9th Cir. 2013). All C.T. purchased from Apple was virtual  
19 currency. He obtained exactly what he paid for—virtual currency  
that he was free to use as he wished in the game. C.T. had the  
opportunity to use it to purchase virtual items within the game other  
20 than loot boxes. He also had the choice to use it to purchase loot  
21 boxes, for whatever benefits he perceived that provided him.

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23 The amended complaint offers no additional substantive factual allegations to support  
24 cognizable economic injury. Rather, plaintiffs rely on the conclusory assertions that:

25 Plaintiff and her son lost money and property by purchasing loot  
26 boxes and suffered injury in fact. They lost money when C.T.  
purchased virtual coins to buy chances on loot boxes and lost  
27 property in the form of the virtual coins when he used them to buy  
chances on loot boxes. Therefore, Plaintiff and C.T. lost money and

1 property as a result of Apple's unfair business practices alleged.

2 Plaintiffs go on to argue the prior order was "incorrectly decided" on this point and they ask that it  
3 be reconsidered. Plaintiffs have failed to show a basis for reconsideration. For the reasons set forth  
4 in more detail in the prior dismissal order, plaintiffs have not alleged a cognizable injury resulting  
5 from the conduct of Apple.<sup>1</sup>

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7 B. The merits

8 As noted, the amended complaint breaks out plaintiffs' claims under the UCL to one count  
9 for "unlawful" practices and a second count for "unfair" practices. Neither states a viable claim  
10 and both must be dismissed.

11 Plaintiffs' claim that loot boxes are "unlawful" remains tethered to the argument that they  
12 violate California statutory regulations of gambling devices. Plaintiffs have refined and expanded  
13 their arguments on that point, but have not offered any new substantive facts to distinguish the  
14 amended complaint, or to support reconsideration of the prior dismissal.

15 Instead, the heart of plaintiffs' present opposition to dismissal is a policy argument.  
16 Plaintiffs insist:

17 While lucrative for Apple, playing loot boxes leads to the same  
18 public health problems caused by other forms of gambling,  
19 including depression and addiction . . . . Governments and regulators  
20 around the world have taken notice and are acting . . . In the U.S.,  
21 the FTC recently held a workshop on the problems caused by loot  
22 boxes, while a bipartisan bill is pending in the Senate to ban loot  
23 boxes in games made for children and adolescents. Loot boxes have  
been banned or restricted by numerous countries because they  
endanger the public health, just like traditional gaming . . . A Court  
of Appeals at The Hague recently upheld a loot box ban to protect  
"[t]he public interests of the prevention of gambling addiction, the  
protection of the consumer and the prevention of crime and  
illegality."

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26 <sup>1</sup> Plaintiffs argue a failure to allege sufficient injury under the UCL does not automatically  
27 preclude standing under the CLRA. Assuming that may be so, plaintiffs have not shown how their  
allegations of damages are adequate even under the CLRA or common law "unjust enrichment."

Plaintiffs contend these allegations of the harmful effects of loot boxes are sufficient to support claims under the “unfair” prong of the UCL and under the CLRA and common law unjust enrichment, even without any clear violation of existing statute. Plaintiffs’ own allegations that legislative bodies have been addressing, and are continuing to consider, policy issues allegedly presented by loot boxes, however, undermines their argument that courts should step in.

Contrary to plaintiffs' contentions, existing statutory law does *not* plainly prohibit "loot boxes." If plaintiffs' allegations regarding the harmful affects of loot boxes are accurate, the public interest likely lies in seeking legislative remedies. Plaintiffs' attempt to stretch the "unfair" prong of the UCL to reach the alleged conduct is unavailing.

## C. Section 230

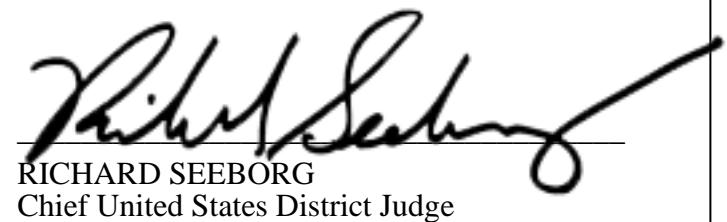
The prior dismissal order rejected Apple’s contention that the Communications Decency Act (“CDA”), 47 U.S.C§ 230. § 230, bars plaintiffs’ claim in its entirety. In its current motion to dismiss, Apple renews that argument. Again, were the claim otherwise viable here, Apple’s liability would be premised on its participation in marketing and distributing an illegal gambling device. For the reasons explained in the prior order, such a claim would *not* be insulated by § 230. The issue is moot, however, given plaintiffs’ failure to advance a viable claim.

## V. CONCLUSION

The motion to dismiss is granted. Although plaintiffs have requested leave to amend, they have not suggested how any further refinements to the allegations of fact would change the analysis. Accordingly, a separate judgment will enter, and the Clerk is directed to close the file.

United States District Court  
Northern District of California

1 IT IS SO ORDERED.  
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3 Dated: January 4, 2022  
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RICHARD SEEBORG  
Chief United States District Judge